



29 January 2026

Optima Lab Solutions (Pty) Ltd
Contact: +27 (0)84 398 0783
Email: nevan@optisol.co.za

To Whom It May Concern,

This letter serves to confirm that Henkel SA (Pty) Ltd has conducted business with Optima Lab Solutions (Pty) Ltd.

Our experience, from the initial enquiry to service delivery, was one of complete professionalism. The services provided by the staff at Optima were efficient, and the training offered was well received.

We are very satisfied with the performance of our system, which has exceeded our expectations. The system maintained by Optima provides Henkel SA (Pty) Ltd with reliable information to support our processes. We are able to generate high-quality images at increasing magnifications and conduct elemental analysis effectively.

The support from Optima Lab Solutions (Pty) Ltd service team has been exceptional. Their engineers possess a wealth of knowledge about our systems and have been extremely helpful in providing additional technical training and advice.

Overall, we are very pleased with the products and services provided by Optima Lab Solutions (Pty) Ltd.

Should you require any further information, please feel free to contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read "G.G.", is positioned below the text "Yours sincerely".

Gonasegran Govender
Application Engineering Manager
T: 011 617 2622
M: 0825624383
E: gonasegran.govender@henkel.com

Henkel South Africa (Pty) Ltd
Head Office:
The Interchange
22 Skeen Boulevard
Bedfordview
Gauteng
2007
Tel: +27 (11) 617 2400

Alrode:
Private Bag X038,
Waderville,
Gauteng, 1422
Tel: +27 (11) 617 2400

Durban:
PO Box 26302,
Isipingo Beach,
KwaZulu-Natal, 4115
Tel: +27 (31) 534 2020

Directors:
Marco Swoboda,
Dominik Anderhofstadt,
Mercia Isaacs,
Tshegofatso Sefolo,
Mohammad Radgoudarzi,
Roula Saba,
Natasha Naidoo

Company Registration No:
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